

## **Jason Becht**

Director / VP Platform Engineering | Engineering Operations | SaaS Modernization  
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### **EXECUTIVE SUMMARY**

Enterprise engineering leader with experience in platform engineering, engineering operations, acting director-level leadership, infrastructure modernization, cloud operations, reliability, and business-critical SaaS delivery in regulated environments.

Known for bringing order to chaotic engineering and product environments by restructuring operating models, clarifying ownership, improving execution discipline, reclaiming capacity, and increasing ROI on engineering investment.

### **AREAS OF EXPERTISE**

Platform Engineering, Engineering Operations, Director and VP Engineering Leadership, Executive Leadership, Organizational Transformation, Organizational Turnaround, Operating Model Design, Capacity Optimization, Engineering ROI, Infrastructure Engineering, Cloud Operations, Production Operations, Site Reliability Engineering (SRE), Incident Management, Release Management, Change Management, Platform Modernization, Infrastructure Automation, Platform Governance, Executive Stakeholder Alignment, Global Team Leadership, Regulated Environments, Healthcare Technology, SaaS Operations

### **PROFESSIONAL EXPERIENCE**

#### **HHaEXchange**

#### **Principal Engineer, Platform Strategy & Engineering Operations (Acting Director of Engineering)**

August 2022 – January 2026

#### **Selected Results**

- Served in an acting Director of Engineering capacity for roughly half of tenure while retaining the Principal Engineer title, leading platform engineering, engineering operations, incident response, release management, and infrastructure modernization across a 37–65 person engineering organization.
- Founded the Advanced Systems & Services Response Team (ASSRT), reducing high-severity escalation events by 95% within 3–6 months and improving service reliability, operational accountability, and incident command effectiveness.

- Rebuilt escalation and recovery practices, reducing mean time to resolution (MTTR) from 2–5 hours to 0.5–2 hours across business-critical production operations.
- Automated enterprise client onboarding through infrastructure automation, replacing a 60 engineer-week manual process with a scalable workflow capable of onboarding 2–3 clients per day.
- Instituted release management and change governance processes with QA validation, rollback standards, and formal go/no-go controls, reducing release-related incidents by 5–10x.
- Partnered with executive leadership to shape platform strategy, modernization priorities, operating model decisions, and global resourcing approaches aligned to cost control, delivery predictability, enterprise risk reduction, and client retention.
- Directed migration of 250+ production instances from CentOS 7 to Rocky Linux 8 as part of a large-scale infrastructure modernization effort supporting critical healthcare workflows.
- Established durable operating mechanisms spanning incident management, release governance, platform governance, engineering accountability, and service reliability, helping transform a high-friction environment into a more scalable operating model that reclaimed capacity and improved ROI on engineering time and investment.

## **CrypTech Studios**

### **Founder, Chief Architect & Managing Director**

January 2001 – August 2022

### **Selected Results**

- Built and led a technology consultancy for 21 years with executive accountability for growth, client delivery, financial performance, operating discipline, and long-term business sustainability.
- Served as fractional CTO and executive technology advisor to SMB and enterprise clients, shaping technology strategy, modernization direction, and business-critical platform decisions across regulated and growth-stage environments.
- Led architecture and delivery of SaaS platforms, internal systems, integrations, and modernization initiatives across AWS, GCP, and hybrid infrastructure.
- Established architecture standards centered on resilience, maintainability, clear ownership, and long-term platform sustainability.

- Built and led multidisciplinary teams and delivery structures aligned to complex client, platform, and organizational needs.
- Advised executives on technology strategy, modernization roadmaps, delivery planning, risk reduction, and scalable operating models.
- Oversaw technical discovery, solution architecture, implementation strategy, and long-term client advisory across sustained engagements.

## **CORE COMPETENCIES**

**Executive Leadership:** Platform strategy, organizational transformation, executive stakeholder alignment, operating model design, global team leadership, succession-minded leadership, mentorship, and P&L accountability

**Engineering Operations:** Incident management, release governance, SDLC discipline, change management, reliability improvement, operational readiness, platform governance, risk reduction, and scalable operating mechanisms

**Platform Engineering:** Platform modernization, infrastructure transformation, developer enablement, automation, production operations, service reliability, business continuity, and scalable SaaS environments

**Architecture & Infrastructure:** Cloud architecture, infrastructure automation, security and compliance, HIPAA, OAuth2, IAM, and SSO

**Cloud & Systems:** Cloud platforms, container orchestration, Linux administration, messaging patterns, and scalable distributed architectures

**Languages & Frameworks:** Full-stack application development, scripting and automation, backend services, and relational database development

## **TECHNICAL SKILLS**

AWS, GCP, Kubernetes, Linux, Terraform, Ansible, AWX, Kafka, PostgreSQL, Ruby on Rails, Python, JavaScript, TypeScript, Infrastructure as Code, Distributed Systems, Event-Driven Architecture

LinkedIn URL for ATS:

<https://www.linkedin.com/in/0101010001101000011011110111101010010000001100001011100100111010000100000010001110110111101100100/>